

BPA's Customer Portal TIPSC March 6, 2013



Search

- Dashboard
- Metering
- Billing
- Contracts
- Forecasting
- Energy Efficiency
- NERC Compliance**

- Communicate with BPA (+)
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 - Library
 - Documentation
 - Standards

Compliance Library

BPA has established a comprehensive reliability program and is actively engaging customers and customer representatives through implementation of mandatory standards. BPA is providing this site to share information and collaborate as we work to enhance the reliability of the Northwest electric system together.

Reliability Matters - Quarterly Newsletter from the BPA Transmission Reliability Team

Open	Publication Date	Title
	November 2012	Reliability Matters Volume 2 Issue 4
	August 2012	Reliability Matters Volume 2 Issue 3
	June 2012	Reliability Matters Volume 2 Issue 2
	January 2012	Reliability Matters Volume 2 Issue 1

[Subscribe to Reliability Matters](#)
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Contact BPA Transmission Reliability

Email
TxReliabilityProgram@bpa.gov
 Phone
 360-418-8777

Regulatory Agencies

- FERC
- NERC
- WECC

The Dashboard

EFFICIENCY

&

TRANSPARENCY

Efficiency & Transparency for the Customer

- All those registered are able to see activity
- Provides overall transparency of communications

Efficiency & Transparency for BPA

- Eliminates a duplication of efforts
- Fed by internal data source – the Crawler
- Allows clear communication of events and documentation
- Allows multiple BPA users to view and track customer needs

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Communicate with BPA (-)

- News from BPA
- Submit Feedback
- Activity Log**
- Customer Account Team

Tools & Resources (-)

- Search
- Event Calendar
- Links
- Manage Alerts

Learn More (+)

Need Help? (+)

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- Activity Log
- Customer Account Team [No Title]

Activity Log

Open Requests

Date Submitted	Subject	Description	Submitted By	Request Status	Primary Contact
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Tools & Resources (-)

- Search
- Event Calendar
- Links
- Manage Alerts

Closed Requests

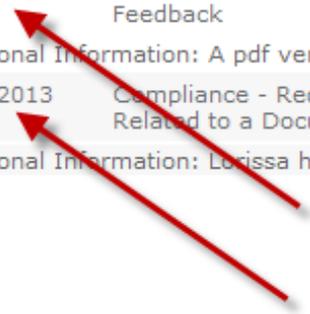
Resolved Date	Subject	Description	Submitted By	Primary Contact
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2/22/2013 Customer Portal - Provide Feedback

Additional Information: A pdf version

1/18/2013 Compliance - Request Related to a Document

Additional Information: Lorissa has signed



Learn More (-)

- Customer Portal Training
- About Customer Portal Data

Need Help? (-)

- FAQs


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Documentation

[Submit a Compliance Request](#)

Applicable NERC Registration Types and Program Types

Registration Type

Distribution Provider

Generation Operator

[View Standards for Your Registry Type\(s\)](#)

ASR - Annual System Review Letter

- [2012 ASR Letter](#)
- [2011 ASR Letter](#)

ERO - Electric Reliability Organization Cost Report

- [ERO Cost Inform](#)

Operations & Maintenance Report

- [2011 O&M Packets](#)

Other Compliance Documentation

- [BPA Customer Process for MOD-017](#)
- [CIP Data Request](#)

[Submit a Compliance Request](#)

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Standards

Filter Standards (-)

Filter Standards by NERC Registration Type

- All
- All
- Distribution Provider
- Generation Operator
- Generation Owner
- Load Serving Entity
- Purchasing-Selling Entity
- Transmission Operator
- Transmission Owner
- Transmission Planner

Filter Standards by NERC Status

- All
- All
- BOT
- FERC Approved
- Mandatory

Filter by Standards Applicable to BPA Document

- All
- All
- 2011 ASR Letter
- 2009 ASR Letter

Apply Filter

Clear Filter

Export to Excel

	Standard ID	Requirement	Requirement Text	NERCStatus
Generation Operator, Load Serving Entity, Transmission Operator	BAL-005-0.2b	R 1	All generation, transmission, and load operating within an Interconnection must be included within the metered boundaries of a Balancing Authority Area.	Mandatory
Generation Operator	BAL-005-0.2b	R 1.1	Each Generator Operator with generation facilities operating in an Interconnection shall ensure that those generation facilities are included within the metered boundaries of a Balancing Authority Area.	Mandatory
Transmission Operator	BAL-005-0.2b	R 1.2	Each Transmission Operator with transmission facilities operating in an Interconnection shall ensure that those transmission facilities are included within the metered boundaries of a Balancing Authority Area.	Mandatory


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Recently Asked Questions:

How many users can one entity subscribe to the Customer Portal?

- *Customers can register as many users as desired*

When submitting a compliance request, how will I know that it has been received?

- *TxRP will send you a receipt of delivery within three days after receiving the request*
- *The customer report will show the submitted request*

Do I rely on the standards tab as best source of information for compliance?

- *The information provided is intended only to assist the Customer in ascertaining which NERC standards and Requirements are applicable to the customer*

What do the documents on the “Documentation tab” represent?

- *Final documents (not drafts) for customer compliance*



Questions